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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Carriere et al.

Docket No. QUAC0006

Serial No.: 09/531,743

Group Art Unit: 3627

Filed: MARCH 21, 2000

Examiner: J. McClellan

Title: SYSTEM AND METHOD FOR FUNNELING USER RESPONSES IN AN INTERNET VOICE PORTAL SYSTEM TO DETERMINE A DESIRED ITEM OR SERVICE

**REVOCATION OF PRIOR POWERS OF ATTORNEY
AND GRANT OF NEW POWER OF ATTORNEY**

Assistant Commissioner for Patents
Washington, DC 20231

Sir:

As Assignee of record of the entire interest of the above-identified patents, all powers of attorney previously given are hereby revoked and the following attorneys and agents are hereby appointed to prosecute and transact all business in the U.S. Patent and Trademark Office connected therewith.

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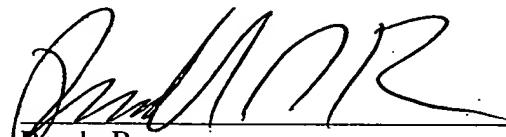
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Please change the Attorney Docket No. to QUAC0006.

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In accordance with 37 CFR 3.73, the assignee hereby certifies that the evidentiary documents with respect to its ownership have been reviewed and that, to the best of assignee's knowledge and belief, title is in the assignee seeking to take this action.

Date August 1, 2001



Randy Boe
Title: Senior Vice President